Software Download Address

⚠️ IMPORTANT NOTICE

The ACR122U is a professional-grade smart device intended for functional use. If you encounter any software issues, functional problems, or product defects, please contact our Customer Support via the email:

Taomaikeji@outlook.com, rather than initiating a return on Amazon.

— **Response Time:** We'll reply within **24 hours** (excluding weekends and public holidays).

— **Please avoid returning the product directly to Amazon before contacting us.** Amazon's system may classify such returns as "defective," resulting in disposal of the unit without resolving your problem.

— **By contacting us first,** we have a chance to troubleshoot and resolve your issue directly.

— **If we can't resolve the issue,** we will provide full return instructions and a refund.

Thank you for your understanding and cooperation. Your satisfaction is our top priority!

📑 Notes on Amazon Returns Policy

Amazon generally allows returns for most electronics within **30 days of delivery**

However, returning a product labeled as defective without contacting the seller may lead to its disposal and will not address the underlying issue.